

GRANTS PASS MEDICAL

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GRANTS PASS DENTAL

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PRESCRIPTION REFILL POLICY

We at Siskiyou Community Health Center are committed to providing excellent health care. We want to simplify the process to get you the medications you need in a timely manner.

We ask that you:

- Bring all your medications to each visit, unless told differently by your Provider.
- Let the Medical Assistant and Provider know how many refills you will need to last until your next scheduled appointment.
- For new medications, ask for enough refills to last until your next appointment.

Whenever you get your medication refilled at the pharmacy, check to see if you have any more refills left. If not, call us to schedule an appointment with your Provider. In most cases, if you need refills, we will ask you to come for an appointment.

If we are unable to get you an appointment before you will run out of your prescription, we will ask that you contact your pharmacy to fax us a refill request. Please allow three (3) business days for this process. If your request is on a Friday, it may not be ready until the following Wednesday.

You will still need to make an appointment to see your Provider for any more refills.

If you have a medication agreement with your provider for a narcotic or other controlled medications, follow the requirements of the agreement. If you do not know the requirements, ask for another copy of your agreement and discuss it with your Provider at your next appointment.

Thank you for your cooperation.